

**To ALL Customers**

**5/19/2023**

**THIS SAFETY NOTICE CONTAINS IMPORTANT INFORMATION RELATING TO YOU RUSH SR. PLEASE READ THIS IN ITS ENTIRETY BEFORE DRIVING YOUR CAR AS OF TODAY.**

Earlier this week we had a customer experience a failure of the pedal box main frame in his car. This failure resulted in the loss of the brakes.

Last night we were able to inspect that car for the first time, talk with the vendor and subsequently ascertain that the weld procedure for the pedal box fabrication had not been followed correctly resulting in insufficient structural welds. Unfortunately, these welds are underneath the powder coating which makes visual inspection impossible.

It is impossible to tell which cars may be affected by this issue. Subsequently we are issuing this Safety Notice advising that all customers not drive their cars until their car has had necessary repairs. Since this is a safety issue, we are waving our normal 6-month warranty policy and will extend these repairs to all customers regardless of the age or chassis number.

**These repairs can be performed in three ways.**

- 1) Today we will issue a repair procedure allowing local repair of the pedal box without returning the pedal box to RAW. This will require that the pedal box is removed and provided to a qualified TIG welder who can perform quality TIG welds on Aluminum. The welding work is less than 1hr. This will be the fastest way to perform the repairs for those of you who have events coming up quickly.
- 2) The Pedal Box can be removed and sent to RAW for Factory repair.
- 3) The third option will be to have a new pedal box frame sent out. This will take more time as we are having to manufacture new pedal boxes. The pedal box will need to be disassembled and reassembled with the replacement component.

At RUSH we take your safety very seriously, one failure of a critical system is too many! It is impossible to tell which cars are affected by this issue and this is why we are covering all cars. Further we feel that transparency in matters like this is always the best course of action and know the best way to get this to all our customers is to use public forums, email and our dealer network.

We apologize for this inconvenience and will work to ensure that these repairs are performed quickly with the minimum expense and inconvenience to you so that you can continue to enjoy your RUSH SR with confidence.

**Respectfully**

**David Hosie**

**CEO & President.**